





## DIGI IX20

### Cloud managed networking for critical applications

Digi IX20 is a full-featured cellular router that scales from general connectivity applications to industrial routing and security. Its flexible power and connectivity options make it a versatile choice for use in industrial infrastructure, digital signage, retail kiosks, service terminals and other critical assets with a need for secure transactions.

The high-performance architecture of the Digi IX20 router provides automatic and software-selectable primary and backup WWAN connectivity over multi-carrier cellular LTE. Digi IX20 supports advanced security (stateful firewall, MAC filtering and VPN), cellular redundancy (Digi SureLink®) and management (SNMP, event logging, analyzer trace and QOS), facilitating use in PCI or NERC-CIP compliant applications.

Gain critical insights into your deployed devices and manage your network with Digi Remote Manager® (Digi RM) — the command center for your deployment. Digi RM is a cloud-based solution that facilitates easy setup, mass configuration, maintenance and support, even for thousands of devices. In the event of an interruption to your primary network connection, Digi RM also provides secure, out-of-band management access to Digi IX20 through a serial port and command-line interface.

The Digi IX20 family of routers has a single part number, which simplifies inventory control for global distribution and deployment. In addition, Digi IX20 is designed for Digi CORE® plug-in LTE modems that can be changed out or upgraded without replacing the entire router.

### **FEATURES AND BENEFITS**

- Compact and economical cellular routing platform with industrial feature set
- Redundant connectivity with dual SIMs and Digi SureLink®
- Global bands and single part number to simplify global distribution, deployment and management
- Built-in Digi TrustFence® for device security, secure encrypted connections, ongoing monitoring and support
- Digi Remote Manager® platform for easy setup, mass configuration and out-of-band management
- Dual Ethernet ports and single serial (RS-232) port

# APPLICATION EXAMPLE Secure Connection DIGI REMOTE MANAGER\* VPN DIGI IX20 DIGI IX20 Wi-Fi Limit Industrial Controller

### **RELATED PRODUCTS**











Digi Remote Manager®

CERTIFICATIONS	SPECIFICATIONS	DIGI® IX20
ITE (64) WITH DIGL CORE P LUG-IN	CELLULAR*	
Science   Scie	CERTIFICATIONS	Visit www.digi.com/resources/certifications for latest certifications
	· · ·	3G: B1, B2, B4, B5, B6, B8, B19;
CONNECTORS   2  So D SMA (center prin female)		36: 82, 84, 85;
SIM SLOTS  SIM SECURITY Secured in cellular module  W-FT  MODULE  1 x 1 SISO dual-band 802.11a/b/g/n/ac (2.4 GHz / 5 GHz)  AUTHENTICATION  1 ACACS+, Enterprise RADIUS  MODES  Client mode and access point mode simultaneously  CLIENTS  Maximum 10 clients (access point mode regardless of combination of clients and access points)  ACCES POINTS  Maximum 2 access points (access point mode regardless of combination of clients and access points)  ACCES POINTS  Maximum 2 access points (access point mode regardless of combination of clients and access points)  SECURITY  WPA/WPA-2 personal, WPA/WPA-2 enterprise  CONNECTOR  (1) SO D SMA (centre prin: male)  SOFTWARE AND MANAGEMENT  Digl Remote Manager*, SMP 2//3 (user installed/managed)  LOCAL MANAGEMENT  MANAGEMENT  Digl Remote Manager*, SMP 2//3 (user installed/managed)  LOCAL MANAGEMENT  TROUBLESHOOTING TOOLS  #FIP client, SCP; protocol analyzer with PCAP for Wireshard; event logging with sysilog and SMTP client, PTP/SMTP, Nagios, Intellifour, PPP GTP Wireshard; event logging with sysilog and SMTP client, PTP/SMTP, Nagios, Intellifour, PPP GTP SMTP SMTP SMTP SMTP SMTP SMTP SMTP SM	, ,	3G: No support;
SIM SECURITY  WEFT  MODUE  1x15SO dual-band 802.11a/b/g/n/ac (2.4 GHz / 5 GHz)  AUTHENTICATION  TACACS+, Enterprise RADIUS  MODES  CLIENTS  Maximum 10 clients (access point mode implatneously  CLIENTS  Maximum 10 clients (access point mode: regardless of combination of clients and access points)  ACCESS POINTS  Maximum 2 access point mode: regardless of combination of clients and access points)  ACCESS POINTS  Maximum 2 access point mode: regardless of combination of clients and access points)  SECURITY  WPA/WPA-2 personal, WPA/WPA-2 enterprise  CONNECTORS  (1) 50.0 SMA (center pin: male)  SOFTWARE AND MANAGEMENT  LOCAL MANAGEMENT  WebUI (HTTP/HTTPS); CLI (Teinet, SSH)  MANAGEMENT/  TROUBLESHOOTING TOOLS  ### To Picient, SCP; protocol analyzer with PCAP for Wireshark; event logging with syslog and SMTP client; NTP/SNTP; Nagios, Intelliflow, Perf, Bynamic DMS, ping, traceroute  ### MEMORY  SEM BR MAY, 356 MB RBM, 256 MB RBM  **ENTERNET**  PORTS  (2) RJ-45; 10/100 Mbps (auto sensing)  **ERICAL**  **ENTERNET**  **PORTS  (1) D89M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  **PORTS  (1) D89M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  **PORTS  (1) D89M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  **POWER REQUIREMENT**  DIMENSIONS (LX W X H)  107 mm x 182 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  ### EICLOSURE  Glass-filled polyphenylene sulphilde (PPS) / P30  Glass-filled polyphenylene sulphilde (PPS) / P30  POWER REQUIREMENT**  POWER ROONSUMPTION  2-5 W typical (jide); 6 W typical (jide) for the Top (T (40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi Fi: 40° C to 70° C (40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi Fi: 40° C to 70° C (40° F to 158° F); device performance may be impacted above 50° C (122° F)	CONNECTORS	(2) 50 Ω SMA (center pin: female)
WI-FI MODULE 1x1 SISO dual-band 802.11a/b/gin/tac (2.4 GHz / 5 GHz) AUTHENTICATION TACACS+, Enterprise RADIUS MODES Client mode and access point mode simultaneously CLIENTS Maximum 2 access point mode regardless of combination of clients and access points) ACCESS POINTS Maximum 2 access point mode: regardless of combination of clients and access points) ACCESS POINTS Maximum 2 access point mode: regardless of combination of clients and access points) ACCESS POINTS Maximum 2 access point mode: regardless of combination of clients and access points)  SECURITY WPA/WPA-2 personal, WPA/WPA-2 enterprise CONNECTORS (1) SOO SMA (center pin: male) SOFTWARE AND MANAGEMENT  REMOTE MANAGEMENT Dig Remote Manager*; SNMP V2/V3 (user installed/managed) LOCAL MANAGEMENT WebU (HTTP)HTTPS; CLI (Tener, SSH) MANAGEMENT) WebU (HTTP)HTTPS; CLI (Tener, SSH)  MANAGEMENT) FTP client, SCP; protocol analyzer with PCAP for Wireshark; event logging with syslog and SMTP client; NTP/SNTP; Naglos, Intelliflow, Perf. Dynamic DNS, ping, traceroute  MEMORY 256 MB RAM, 256 MB RaM, 256 MB flash  ETHERNET  PORTS (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS (1) BBM; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H) 107 mm x 162 mm x 33 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT 0.85 kg (1.4 lb)  STATUS LEDS POWER, Internet, Wi-Fi, SMI 1, SMI 2, signal strength (s), LTE  ENCLOSURE Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER ONSUMPTION 25 W typical (joe); 6W typical (joe) Teviriesble plug with securing screws included  POWER CONSUMPTION 25 W typical (joe); 6W typical (joe) Teviriesble plug with securing screws included  POWER CONSUMPTION 25 W typical (joe); 6W typical (joe) Teviriesble plug with securing screws included above 50° C (122° F)  Models without Wi-Fiz-40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fiz-40° C to 70° C (-40° F t	SIM SLOTS	(2) Mini-SIM (2FF)
MODULE 1x1 SISO dual-band 802.11a/b/g/n/ac (2.4 GHz/5 GHz) AUTHENTICATION TACACS+, Enterprise RADIUS  MODES Client mode and access point mode simultaneously CLIENTS Maximum 10 clients (access point mode: regardless of combination of clients and access points) ACCESS POINTS Maximum 2 occess points (access point mode: regardless of combination of clients and access points) ACCESS POINTS MAXIMUM 20 GROWN PAWPA-2 enterprise CONNECTORS (1) 50 0 SMA (center pir: male) SOFTWARE AND MAXAGEMENT  REMOTE MANAGEMENT Dig Remote Manager <sup>1</sup> ; SMMP v2/v3 (user installed/managed) LOCAL MANAGEMENT WebUI (HTTP/HTTP); CLI (relnet, SSH)  MANAGEMENT) WebUI (HTTP/HTTP); CLI (relnet, SSH)  MANAGEMENT) Pricents, SCP; protocol analyzer with PCAP for Wireshark; event logging with systog and SMTP client; NTF/SNTP; Nagios, Intelliftow, Pricents (Polynamic DNS, ping; tracerouse  MEMORY 256 MB RAM, 256 MB flash  ETHERET  PORTS (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS (1) B99M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PNYSICAL  UMBINISIONS (L X W x H) 0.56 kg (L4 lb)  STATUS LEDS Power, Internet, Wi-Fi, SIM L, SIM 2, signal strength (S), LTE  ENCLOSURE Glass- filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER ONS MIPTION 2-30 VDC, L0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 2-50 VDC, L0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 2-50 VDC, L0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 3-50 VDC, L0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 3-50 VDC, L0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 3-50 VDC, L0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 3-50 VDC, L0 A maximum; Connector: 2-position r	SIM SECURITY	Secured in cellular module
AUTHENTICATION TACACS+, Enterprise RADIUS MODES Client mode and access point mode simultaneously CLIENTS Maximum 10 clients (access point mode: regardless of combination of clients and access points) ACCESS POINTS Maximum 2 access points (access point mode: regardless of combination of clients and access points) SECURITY WPA,WPA-2 personal, WPA,WPA-2 enterprise CONNECTORS (1) 50 G SMA (center pin: male) SOFTWARE AND MANAGEMENT Digi Remote Manager*; SNMP v2/v3 (user installed/managed) LOCAL MANAGEMENT WebUI (HTTP)HTTPS); CLI (Telnet, SSH)  MANAGEMENT/ TROUBLESHOOTING TOOLS PIPET, Dynamic DNS, ping, traceroute PORTS (2) RJ-45; 10/100 Mbps (auto-sensing) SERNAL PORTS (2) RJ-45; 10/100 Mbps (auto-sensing) SERNAL PORTS (3) B89M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XDN/OFF), hardware supported (CTS/RTS) PHYSICAL  MEMORY Digital (1) B89M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XDN/OFF), hardware supported (CTS/RTS) PHYSICAL  WEIGHT O66 kg (1.4 lb) STATUS LEDS POWER (AND AMAGEMENT) POWER (AND AMA	WI-FI	
MODES         Client mode and access point mode simultaneously           CLIENTS         Maximum 10 clients (access point mode: regardless of combination of clients and access points)           ACCESS POINTS         Maximum 2 access points (access point mode: regardless of combination of clients and access points)           SECURITY         WPA/WPA-2 personal, WPA/WPA-2 enterprise           CONNECTORS         (1) 50 Ω SMA (center pin: male)           SOFTWARE AND MANAGEMENT         Digit Remote Manager*; SMMP v2/v3 (user installed/managed)           LOCAL MANAGEMENT         WebUI (HTTP/HTTPS); CLI (Teinet, SSH)           MANAGEMENT/ TROUBLESHOOTING TOOLS         FTP client, SCP; protocol analyzer with PCAP for Wireshark; event logging with syslog and SMTP client; NTP/SMTP; Nagios, Intelliflow, iPerf, Dynamic DNLS, ping, traceroute           MEMORY         25 MB RAM, 256 MB flash           ETHERNET         (2) RJ-45; 10/100 Mbps (auto-sensing)           SERIAL         PORTS           PORTS         (2) RJ-45; 10/100 Mbps (auto-sensing)           SERIAL         DIMENSIONS (L xW x H)           DIMENSIONS (L xW x H)         107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)           WEIGHT         0.65 kg (1.4 lb)           STATUS LEDs         Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (S), LTE           ENCLOSURE         Glass-filled polyphenylene sulphide (PPS) / IP30           POWER REQUIREM	MODULE	1 x 1 SISO dual-band 802.11a/b/g/n/ac (2.4 GHz / 5 GHz)
CLIENTS         Maximum 10 clients (access point mode: regardless of combination of clients and access points)           ACCESS POINTS         Maximum 2 access points (access point mode: regardless of combination of clients and access points)           SECURITY         WPA/WPA-2 personal, WPA/WPA-2 enterprise           CONNECTORS         (1) 50 \( \triangle	AUTHENTICATION	TACACS+, Enterprise RADIUS
ACCESS POINTS Maximum 2 access points (access point mode: regardless of combination of clients and access points)  SECURITY WPA/WPA-2 personal, WPA/WPA-2 enterprise  CONNECTORS (1) 50 \( D\) SMA (center pin: male)  SOFTWARE AND MANAGEMENT  REMOTE MANAGEMENT Digl Remote Manager*; SNMP v2/v3 (user installed/managed)  LOCAL MANAGEMENT WebUI (HTTP;HTTP); CLI (Telnet, SSH)  MANAGEMENT) PTP Client, SCP; protocol analyzer with PCAP for Wireshark; event logging with syslog and SMTP client; NTP/SNTP; Nagios, Intelliflow, iPerf, Dynamic DNS, ping, traceroute  MEMORY 256 MB RAM, 256 MB flash  ETHERNET  PORTS (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS (1) B99M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (Lx W x H) 107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT 0.65 kg (1.4 lb)  STATUS LEDS POWER REQUIREMENT  POWER REQUIREMENT  POWER REQUIREMENT  POWER REQUIREMENT  POWER (ONSUMPTION 2.5 W Typical (idle); 6 W typical (peak Tx/Rx)  ENCICONMENTAL  Models with Wi-Fit-20" Cto 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fit-40" Cto 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fit-40" Cto 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)	MODES	Client mode and access point mode simultaneously
SECURITY WPA/WPA-2 personal, WFA/WPA-2 enterprise  CONNECTORS (1) 50 Ω SMA (center pin: male)  SOFTWARE AND MANAGEMENT  REMOTE MANAGEMENT Digit Remote Manager*; SNMP v2/v3 (user installed/managed)  LOCAL MANAGEMENT WebUI (HTTP/HTTPS); CLI (Telnet, SSH)  MANAGEMENT (FPC, protocol analyzer with PCAP for Wireshark; event logging with syslog and SMTP client; NTP/SNTP; Nagios, Intelliflow, iPerf, Dynamic DNS, ping, traceroute  MEMORY 256 MB RAM, 256 MB Rabh  ETHERNET  PORTS (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H) 107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT 0.65 kg (1.4 lb)  STATUS LEDS POWER REQUIREMENTS  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER (ON SUMPTION 2.5 W typical (field; 6 W typical (peak Tx/Rx))  ENVIRONMENTAL  **Models with Wi-Fi: -20" C to 70" C (-4" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fi: -40" C to 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fi: -40" C to 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fi: -40" C to 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fi: -40" C to 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fi: -40" C to 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)	CLIENTS	Maximum 10 clients (access point mode: regardless of combination of clients and access points)
CONNECTORS  (1) 50 O SMA (center pin: male)  SOFTWARE AND MANAGEMENT  REMOTE MANAGEMENT  Digl Remote Manager*; SNMP v2/v3 (user installed/managed)  WebUI (HTTP/HTTPS); CLI (Telnet, SSH)  MANAGEMENT/ TROUBLESHOOTING TOOLS  FTP client, SCP; protocol analyzer with PCAP for Wireshark; event logging with syslog and SMTP client; NTP/SNTP; Nagios, Intelliflow, iPerf, Dynamic DNS, ping, traceroute  MEMORY  25 GMB RAM, 256 MB flash  ETHERNET  PORTS  (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS  (1) D89M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H)  107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT  0.65 kg (1.4 lb)  STATUS LEDS  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  Models with Wi-Fi: -20" C to 70" C (-4" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fi: -40" C to 70" C (-4" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fi: -40" C to 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)  Models without Wi-Fi: -40" C to 70" C (-40" F to 158" F); device performance may be impacted above 50" C (122" F)	ACCESS POINTS	Maximum 2 access points (access point mode: regardless of combination of clients and access points)
SOFTWARE AND MANAGEMENT  REMOTE MANAGEMENT  Digi Remote Manager*; SNMP v2/v3 (user installed/managed)  LOCAL MANAGEMENT  WebUI (HTTP/HTTPS); CLI (Telnet, SSH)  MANAGEMENT/ TROUBLESHOOTING TOOLS  PTP client, SCP; protocol analyzer with PCAP for Wireshark; event logging with syslog and SMTP client; NTP/SNTP; Nagios, Intelliflow, iPerf, Dynamic DNS, ping, traceroute  MEMORY  256 MB RAM, 256 MB flash  ETHERNET  PORTS  (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS  (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H)  107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT  0.65 kg (1.4 lb)  STATUS LEDS  Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE  Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER (NPUT)  9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  POERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)	SECURITY	WPA/WPA-2 personal, WPA/WPA-2 enterprise
REMOTE MANAGEMENT         Digi Remote Manager*; SMMP v2/v3 (user installed/managed)           LOCAL MANAGEMENT/ MANAGEMENT/ TROUBLESHOOTING TOOLS         WebUI (HTTP/HTTPS); CLI (Telnet, SSH)           MEMORY         256 MB RAM, 256 MB flash           ETHERNET         PORTS         (2) RJ-45; 10/100 Mbps (auto-sensing)           SERIAL         PORTS         (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)           PHYSICAL         DIMENSIONS (L x W x H)         107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)           WEIGHT         0.65 kg (1.4 lb)         STATUS LEDs         Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE           ENCLOSURE         Glass-filled polyphenylene sulphide (PPS) / IP30         POWER REQUIREMENTS           POWER REQUIREMENTS         9 -30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included           POWER CONSUMPTION         2.5 W typical (idle); 6 W typical (peak Tx/Rx)           ENVIRONMENTAL         Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)           Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)           Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)	CONNECTORS	(1) 50 Ω SMA (center pin: male)
LOCAL MANAGEMENT  MANAGEMENT/ TROUBLESHOOTING TOOLS  MEMORY  256 MB RAM, 256 MB flash  ETHERNET  PORTS  (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS  (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H)  107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT  0.65 kg (1.4 lb)  STATUS LEDS  POWER, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE  Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)	SOFTWARE AND MANAGEMENT	
MANAGEMENT/ TROUBLESHOOTING TOOLS  FTP client, SCP; protocol analyzer with PCAP for Wireshark; event logging with syslog and SMTP client; NTP/SNTP; Nagios, Intelliflow, iPerf, Dynamic DNS, ping, traceroute  MEMORY  256 MB RAM, 256 MB flash  ETHERNET  PORTS  (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS  (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H)  107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT  0.65 kg (1.4 lb)  STATUS LEDS  Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE  BOUNDER (Class-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)	REMOTE MANAGEMENT	Digi Remote Manager®; SNMP v2/v3 (user installed/managed)
TROUBLESHOOTING TOOLS  IPerf, Dynamic DNS, ping, traceroute  MEMORY  256 MB RAM, 256 MB flash  ETHERNET  PORTS  (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS  (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H)  107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT  0.65 kg (1.4 lb)  STATUS LEDS  Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE  Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER REQUIREMENTS  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)	LOCAL MANAGEMENT	WebUI (HTTP/HTTPS); CLI (Telnet, SSH)
PORTS (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H) 107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT 0.65 kg (1.4 lb)  STATUS LEDS Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT 9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE  -40° C to 85° C (-40° F to 185° F)	'	
PORTS (2) RJ-45; 10/100 Mbps (auto-sensing)  SERIAL  PORTS (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H) 107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT 0.65 kg (1.4 lb)  STATUS LEDS Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT 9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE -40° C to 85° C (-40° F to 185° F)	MEMORY	256 MB RAM, 256 MB flash
PORTS (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H) 107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT 0.65 kg (1.4 lb)  STATUS LEDS Power, Internet, Wi-Fi, SIM1, SIM 2, signal strength (5), LTE  ENCLOSURE Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT 9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE Models with Wi-Fi: -20° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE -40° C to 85° C (-40° F to 185° F)	ETHERNET	
PORTS (1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)  PHYSICAL  DIMENSIONS (L x W x H)  107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT  0.65 kg (1.4 lb)  STATUS LEDs Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT 9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION 2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 85° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)	PORTS	(2) RJ-45; 10/100 Mbps (auto-sensing)
PHYSICAL  DIMENSIONS (L x W x H)  107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT  0.65 kg (1.4 lb)  STATUS LEDS  Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE  Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT  9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE  -40° C to 85° C (-40° F to 185° F)		
DIMENSIONS (L x W x H)  107 mm x 162 mm x 35 mm (4.21 in x 6.38 in x 1.38 in)  WEIGHT  0.65 kg (1.4 lb)  STATUS LEDS  Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE  Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT  9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE  -40° C to 85° C (-40° F to 185° F)		(1) DB9M; RS-232 DTE; signal support TXD, RXD, CTS, DTR, DCD, flow control software (XON/OFF), hardware supported (CTS/RTS)
WEIGHT  0.65 kg (1.4 lb)  STATUS LEDs  Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE  Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT  9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 85° C (-40° F to 185° F)  STORAGE TEMPERATURE		107 11C3 12T (4.21 in u. C. 20 in u. 1.20 in)
STATUS LEDS  Power, Internet, Wi-Fi, SIM 1, SIM 2, signal strength (5), LTE  ENCLOSURE  Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT  9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE  -40° C to 85° C (-40° F to 185° F)		
ENCLOSURE  Glass-filled polyphenylene sulphide (PPS) / IP30  POWER REQUIREMENTS  POWER INPUT  9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE  -40° C to 85° C (-40° F to 185° F)		• 1
POWER INPUT  9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included  POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  OPERATING TEMPERATURE  Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE  -40° C to 85° C (-40° F to 185° F)		
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POWER CONSUMPTION  2.5 W typical (idle); 6 W typical (peak Tx/Rx)  ENVIRONMENTAL  Models with Wi-Fi: -20° C to 70° C (-4° F to 158° F); device performance may be impacted above 50° C (122° F)  Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)  STORAGE TEMPERATURE  -40° C to 85° C (-40° F to 185° F)		9 - 30 VDC, 1.0 A maximum; Connector: 2-position rewireable plug with securing screws included
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		Models without Wi-Fi: -40° C to 70° C (-40° F to 158° F); device performance may be impacted above 50° C (122° F)
RELATIVE HUMIDITY 5% to 95% (non-condensing)	STORAGE TEMPERATURE	-40° C to 85° C (-40° F to 185° F)
	RELATIVE HUMIDITY	5% to 95% (non-condensing)



<sup>\*</sup>Transfer rates are network operator dependent.
\*\*Digi CORE 1002-CMM1 requires only one cellular antenna.

SPECIFICATIONS	DIGI® IX20
APPROVALS	
CELLULAR	Visit www.digi.com/resources/certifications for latest cellular certifications
SAFETY	IEC62368-1, CB, EN62311
ENVIRONMENTAL	ROHS3
EMISSIONS / IMMUNITY	CE; RED; FCC Part 15, Subpart B; ICES-003; AU/NZS CISPR32
WARRANTY	
PRODUCT WARRANTY	3-year*

<sup>\*</sup>Standard 3-year warranty upgradeable to 5 years with purchase of a Digi Remote Manager Premier 5-year subscription applicable to the product purchased only at the time of product purchase and with product registration at that time in Digi Remote Manager.

ENTERPRISE SOFTWARE	DESCRIPTION
CELLULAR CONNECTIVITY	
PROTOCOL SUPPORT	HTTPS, FTP client, SSL, TLS v1.2, SCP (client and server), SFTP, SMTP client for use by scripts and the command line, SNMP (v2/v3), SSH; remote management via Digi Remote Manager®; Protocol analyzer, ability to capture PCAP for use with Wireshark; DynDNS; Dynamic DNS client compatible with BIND9/No-IP/DynDNS; Captive portal, Intelliflow; Nagios, DNS server, NTP server, Multicast, mDNS, IPerf
SECURITY	IP filtering, stateful firewall, custom firewall rules (iptables), address and port translation; TLS 1.2 and above, FIPS 197, open VPN client and server; VPN tunnels; Authentication: RADIUS, TACACS+; certificates; MAC address filtering; VLAN support
VPN	IPSec with IKEv1, IKEv2, NAT Traversal; OpenVPN client and server; GRE VPN tunnels; Cryptology: SHA-1/256/384/512, MD5, RSA; Encryption: 3DES and AES up to 256-bit (CBC mode for IPsec); Diffie Hellman: DH groups 1-32 (CURVE448)
ROUTING / FAILOVER	IP pass-through; NAT, NAPT with IP port forwarding; Ethernet bridging; GRE; Multicast routing; Routing protocols: RIP (v1, v2) OSPF, BGP; IP failover: VRRP; automatic failover, Digi SureLink®
OTHER PROTOCOLS	DHCP; dynamic DNS client compatible with No-IP/DynDNS

### **PRODUCT IMAGES**

### **FRONT**



### **BACK**



### WITH ANTENNAS





### **DIGI REMOTE MANAGER®**



Digi Remote Manager is the technology platform that brings networks to the next level, allowing networks — and the people who manage them — to work smarter. With Digi Remote Manager you can transform a multitude of dispersed IoT devices into a dynamic, intelligent network. Now you can easily deploy, monitor and diagnose thousands of mission-critical devices from a single point of command — on your desktop, tablet or phone. All the while, its software-defined security diligently safeguards your entire Digi ecosystem.

Learn more at www.digi.com/digi-remote-manager

### **CAPABILITIES**

- Activate, monitor and diagnose your mission-critical devices from a single point of command and control — on your desktop or mobile app
- Schedule key operations including firmware updates and file management on a single device or on a group of devices, keeping your network functionality up-to-date and maintaining compliance standards
- Manage edge devices out-of-band via console terminal access
- Keep tabs on device health and connectvity across device deployments of any size
- Create detailed reports and enable real-time alerts for specified conditions
- Integrate device data through open APIs to gain deeper insights and control with third-party applications
- Report and alert on performance statistics, including connection history, signal quality, latency, data usage and packet loss

### **INFRASTRUCTURE**

- Hosted in a commercial-grade cloud server environment that meets SOC 1°, SOC 2° and SOC 3° standards
- Superior availability, operating to 99.9% or greater
- Open APIs available to support application development

### **SECURITY**

- More than 175 security controls in place to protect your data
- Member of the Center for Internet Security® (CIS®)
- Enables compliance with security frameworks like ISO27002, HIPAA, NIST and more
- Earned Skyhigh's CloudTrust™ Program highest rating of Enterprise-Ready

PART NUMBERS	DIGI® IX20
IX20-WAG4	Digi IX20 - LTE Cat 4 Global, Wi-Fi, (2) Ethernet, DB-9 RS-232; includes DIN rail clip, power supply, (2) cellular antenna, Wi-Fi antenna and Ethernet cable
IX20-0AG4	Digi IX20 - LTE Cat 4 Global, (2) Ethernet, DB-9 RS-232, includes DIN rail clip, power supply, (2) cellular antenna and Ethernet cable
IX20-W0G4	Digi IX20 - LTE Cat 4 Global, Wi-Fi, (2) Ethernet, DB-9 RS-232
IX20-00G4	Digi IX20 - LTE Cat 4 Global, (2) Ethernet, DB-9 RS-232
IX20-WAN4	Digi IX20 - LTE Cat 4 North America, Wi-Fi, (2) Ethernet, DB-9 RS-232; includes DIN rail clip, power supply, (2) cellular antenna, Wi-Fi antenna and Ethernet cable
IX20-0AN4	Digi IX20 - LTE Cat 4 North America, (2) Ethernet, DB-9 RS-232, includes DIN rail clip, power supply, (2) cellular antenna and Ethernet cable
IX20-W0N4	Digi IX20 - LTE Cat 4 North America, Wi-Fi, (2) Ethernet, DB-9 RS-232
IX20-00N4	Digi IX20 - LTE Cat 4 North America, (2) Ethernet, DB-9 RS-232
IX20-WAM1	Digi IX20 - LTE Cat M1 Global, Wi-Fi, (2) Ethernet, DB-9 RS-232; includes DIN rail clip, power supply, (1) cellular antenna, Wi-Fi antenna and Ethernet cable
IX20-0AM1	Digi IX20 - LTE Cat M1 Global, (2) Ethernet, DB-9 RS-232, includes DIN rail clip, power supply, (1) cellular antenna and Ethernet cable
IX20-W0M1	Digi IX20 - LTE Cat M1 Global, Wi-Fi, (2) Ethernet, DB-9 RS-232
IX20-00M1	Digi IX20 - LTE Cat M1 Global, (2) Ethernet, DB-9 RS-232

PART NUMBERS	ACCESSORIES
76002104	Power supply with plug tips for US, UK, EU, AU
76002105	Wi-Fi antenna
76002106	Ethernet cable - 2 m (6 ft)
76000926	Cellular antenna
76002093	DIN rail mounting bracket kit
76002095	DIN rail clip kit

PART NUMBERS	DIGI REMOTE MANAGER®
DIGI-RM-STD-1YR	Digi Remote Manager Standard - 1-year subscription
DIGI-RM-PRM-1YR	Digi Remote Manager Premier - 1-year subscription
DIGI-RM-PRM-3YR	Digi Remote Manager Premier - 3-year subscription
DIGI-RM-PRM-5YR	Digi Remote Manager Premier - 5-year subscription

# FOR MORE INFORMATION PLEASE VISIT DIGI.COM



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