

Date: 05/27/2020 PCN:642

# PRODUCT DISCONTINUATION NOTICE

### Dear Valued Lantronix Customer,

The purpose of this communication is to inform you that Lantronix is announcing the end-of-sale and end-of-life for xPrintServer Cloud Print Edition.

Since Google is deprecating Cloud Print service in December 2020, Lantronix is announcing the end-of-sale and end-of-life for xPrintServer Cloud Print Edition.

Please refer to the Table 1 below for the various end-of-life milestones, definitions and dates for the affected product(s). For customer with active and paid support contracts, support will be available under the terms and conditions of the customer's service contract.

Table1: End-of-Life Milestones and Dates

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to everyone.	May 28, 2020
End-of-Sale Date	The last date to order the product through Lantronix and its partners. The product is no longer available for sale after this date.	August 28, 2020
Last Ship Date: Hardware	The last possible ship date that can be requested of Lantronix.  Actual ship date is dependent on lead time.	September 28, 2020
Last Date of Warranty Support	The last date to receive applicable service and technical support for the product as entitled by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 28, 2020
End of Software Maintenance Release Date	The last date that Lantronix may release any final software maintenance releases or bug fixes. After this date, Lantronix will no longer develop, repair, maintain or test the product software	December 28, 2020

## **Affected SKUs**

See below for the table of affected products and part numbers.

# **Table2: Affected Product Part Numbers**

Discontinued Part Number	Discontinued Part Name	Discontinued Part Description
XPS1002CP-01-S	xPrintServer Cloud Print Edition	xPrintServer-Cloud Print Edition USB port, 100-240VAC International power supply with regional, RoHS

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## **New Replacement SKUs**

See below for the table of New replacement product.

### **Table3: New Replacement Product Part Numbers**

New Replacement Part Number	New Replacement Part Name	New Replacement Part Description
XPS1002FC-02-S	xPrintServer AirPrint	xPrintServer AirPrint Office Edition, International Power
	Office Edition	Supply, RoHS

We have compiled a few FAQs associated with this notice.

Q. Why XPS1002CP-01-S discontinued?

A. Google Announced End of Support for Cloud Print by December 2020, so Lantronix need to deprecate the Cloud Print Edition of XPS.

Q. is there any other alternatives to XPS1002CP-01-S?

A. Yes, the xPrintServer Airprint Office Edition (XPS1002FC-02-S) recommended as replacement products for XPS1002CP-01-S.

If you have any questions, please contact your sales representative or Lantronix Technical Support at (800) 422-7044 or (949) 453-7198.

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