

International Product End-of-Life Notification

SocketEthernet IP® Intelligent Serial-to-Ethernet Device Server

February 27, 2013

I. Overview:

Due to the availability of newer models, the MT100SEM.R2 products listed in this announcement are changing status from Near-End-of-Life (NEOL) to End-of-Life (EOL).

Multi-Tech will continue to support the installed base of SocketEthernet IP device servers (MT100SEM.R2) through the standard warranty period.

For more detailed information or a list of device specifications, please refer to www.multitech.com or contact your Multi-Tech Systems Sales Representative.

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II. Part Numbers Impacted:

EOL Ordering Part Number	Description	
MT100SEM.R2-SP	Intelligent Serial-to-Ethernet IP Device Server – 5V, Single PK	
MT100SEM.R2	Intelligent Serial-to-Ethernet IP Device Server – 5V, 50 PK	
MT100SEM-L.R2-SP	Intelligent Serial-to-Ethernet IP Device Server – 3.3V, Single PK	
MT100SEM-L.R2	Intelligent Serial-to-Ethernet IP Device Server – 3.3V, 50-PK	
MT100SEM-L-HV.R2-SP	Intelligent Serial-to-Ethernet IP Device Server – Medical, Single PK	
MT100SEM-L-HV.R2	Intelligent Serial-to-Ethernet IP Device Server – Medical, 50 PK	

III. Key Dates:

Near-End-Of-Life Date: September 20, 2012 Last-Time-Buy Date: December 20, 2012 End-Of-Life/Last Ship Date: February 20, 2013

IV. Warranty and Support:

Multi-Tech Systems will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL/Discontinued date.

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V. Suggested Action Plan:

To help facilitate the transition from the MT100SEM.R2 models to the MT100SEM-IP models, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sales or support of these devices.
- Notify existing customers who have been using the MT100SEM.R2 models and make sure they have finished qualifying the MT100SEM-IP models.

VI. Additional Information:

If you have any questions or require additional information on this End-of-Life Notification, please contact your Multi-Tech sales representative:

World Headquarters - USA: (763) 785-3500 or (888) 288-5470 — sales@multitech.com EMEA Headquarters - United Kingdom: +(44) 118 959 7774 — sales@multitech.co.uk

VII. Cross Reference:

MT100SEM.R2 (End-of-Life Models)		MT100SEM-IP (Recommended Replacement Models)		
Ordering Part Number	UPC	Description	Ordering Part Number	UPC
MT100SEM.R2-SP	789407347115	Intelligent Serial-to-Ethernet IP Device Server – 5V, Single PK	MT100SEM-IP.R1-SP	789407352331
MT100SEM.R2	789407347122	Intelligent Serial-to-Ethernet IP Device Server – 5V, 50 PK	MT100SEM-IP.R1	789407352348
MT100SEM-L.R2-SP	789407347139	Intelligent Serial-to-Ethernet IP Device Server – 3.3V, Single PK	MT100SEM-L-IP.R1-SP	789407352355
MT100SEM-L.R2	789407347146	Intelligent Serial-to-Ethernet IP Device Server – 3.3V, 50-PK	MT100SEM-L-IP.R1	789407352362
MT100SEM-L-HV.R2-SP	789407347153	Intelligent Serial-to-Ethernet IP Device Server – Medical, Single PK	MT100SEM-L-HV-IP.R1-SP	789407352379
MT100SEM-L-HV.R2	789407347160	Intelligent Serial-to-Ethernet IP Device Server – Medical, 50 PK	MT100SEM-L-HV-IP.R1	789407352386

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