

## **Product Near-End-of-Life Notification**

# All Device EV-DO (-EV3) Models Replacement Models Available For Most Models

Date: August 31, 2017

#### I. Summary

Due to the discontinuation of critical components and availability of newer models, all EV-DO models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.

#### Important Note:

The products listed in this announcement use a 3G CDMA EV-DO modem.

Some of the CDMA carriers have started to plan for the sunset of their CDMA 3G and 2G networks in favor of LTE. Please consult your carrier partner for network sunset information and your MultiTech sales rep for replacement product options.

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### II. Part Numbers Impacted

#### **MultiConnect® rCell 100 Series Cellular Routers**

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTR-EV3-B07-N2	789407355394	N/A	
MTR-EV3-B07-N2-US	789407355400	N/A	
MTR-EV3-B08-N2	789407355455	N/A	
MTR-EV3-B08-N2-US	789407358791	N/A	
MTR-EV3-B09-N2	789407355233	N/A	
MTR-EV3-B09-N2-US	789407355219	N/A	
MTR-EV3-B10-N2	789407358005	N/A	
MTR-EV3-B10-N2-US	789407358814	N/A	
MTR-EV3-B07-N3	789407355417	MTR-LVW2-B07	789407361760
MTR-EV3-B07-N3-US	789407355424	MTR-LVW2-B07-US	789407360039
MTR-EV3-B08-N3	789407355257	MTR-LVW2-B08	789407361777
MTR-EV3-B08-N3-US	789407358425	MTR-LVW2-B08-US	789407361166
MTR-EV3-B09-N3	789407355226	Call MultiTech	
MTR-EV3-B09-N3-US	789407355493	Call MultiTech	
MTR-EV3-B10-N3	789407356230	N/A	
MTR-EV3-B10-N3-US	789407358432	N/A	
MTR-EV3-B07-N16	789407355431	MTR-LAT1-B07	789407361722
		MTR-H5-B07	789407355073
MTR-EV3-B07-N16-US	789407355448	MTR-LAT1-B07-US	789407361142
		MTR-H5-B07-US-EU-GB	789407358555
MTR-EV3-B08-N16	789407355462	MTR-LAT1-B08	789407361739
		MTR-H5-B08	789407355134
MTR-EV3-B08-N16-US	789407358807	MTR-LAT1-B08-US	789407361159
		MTR-H5-B08-US-EU-GB	789407358579
MTR-EV3-B09-N16	789407355479	Call MultiTech	
MTR-EV3-B09-N16-US	789407355486	Call MultiTech	
MTR-EV3-B10-N16	789407357978	N/A	
MTR-EV3-B10-N16-US	789407358821	N/A	



#### MultiConnect<sup>®</sup> Cell 100 Series Cellular Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTC-EV3-B01-N3	789407357855	MTC-LVW2-B01	789407363924
MTC-EV3-B01-N3-US	789407357862	MTC-LVW2-B01-US	789407362330
MTC-EV3-B03-N3-KIT	789407357879	Call MultiTech	
MTC-EV3-B03-N3	789407364525	Call MultiTech	
MTC-EV3-B01-N16	789407359040	MTC-LAT1-B01	789407363894
		MTC-H5-B01	789407356797
MTC-EV3-B01-N16-US	789407358302	MTC-LAT1-B01-US	789407362354
		MTC-H5-B01-US-EU-GB	789407358593
MTC-EV3-B03-N16-KIT	789407358036	MTC-LAT1-B03-KIT	789407362361
		MTC-H5-B03-KIT	789407356803

#### **QuickCarrier® USB-D Cellular USB Modems**

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTD-EV3-N2	789407356711	Call MultiTech	
MTD-EV3-N3	789407356728	Call MultiTech	
MTD-EV3-N16	789407356735	MTD-H5-2.0	789407359262

#### **MultiConnect® OCG-D Open Communications Gateways**

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTCDP-EV3-N3-1.0	789407359460	MTCDT-LVW2-246L-US	789407360602
MTCDP-EV3-GP-N3-1.0	789407359477	MTCDT-LVW2-246L-US	789407364303
MTCDP-EV3-N16-1.0	789407359521	MTCDT-LAT1-246L-US	789407360596
		MTCDT-H5-246L-US-EU-GB	789407360275
MTCDP-EV3-GP-N16-1.0	789407359538	MTCDT-LAT1-246L-US	789407364273
		MTCDT-H5-246L-US-EU-GB	789407364266
MTCDP-EV3-GP-N3-DK-1.0	789407359453	MTCDT-LVW2-246L-US	789407364303
MTCDP-EV3-GP-N16-DK-1.0	789407359514	MTCDT-LAT1-246L-US	789407364273

# Note: Extended Warranty service options for models listed in this announcement are also changing status from Active to Near-End-of-Life (NEOL).

All models listed in this announcement are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.



III. Key Dates Availability of New Ordering Part Numbers: Available now NEOL Date of Old Ordering Part Numbers: August 30, 2017 Last Time Buy Date: November 30, 2017 End-of-Life (EOL)/Last Time Ship Date: May 30, 2018

#### Last Time Buy Information

 By November 30, 2017, submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of any of the EV3 products listed in this announcement with shipments available through May 30, 2018.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

#### **IV. Warranty and Support**

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

#### V. Suggested Action Plan:

To help facilitate the transition to one of the replacement models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining EV3 devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of embedded modems.
- Note that the current EV3 models are no longer recommended for new product designs.
- Notify existing customers who have been using the EV3 models and have them begin their qualification testing on one of the recommended replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

#### **VI. Additional Information**

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

#### World Headquarters – U.S.

+(763) 785-3500 | <u>sales@multitech.com</u>

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